African American Cultural Center Undergraduate Student Programming Intern

Position: African American Cultural Center Student Programming Intern

Hours: Range from Monday - Friday 9 am - 5 pm with some nights and weekends.

Recruitment: All students are encouraged to apply. Students with work-study or who anticipate work-study are encouraged to apply and should note such in their application materials.

Applications: To apply, please complete the AACC Student Staff Application Form (hyperlinked here)

Compensation: Payment is $10 per hour. Increases $0.50 for every year following.

SUMMARY: The NC State University African American Cultural Center is a part of the Office for Institutional Equity and Diversity (OIED) and located in Witherspoon Student Center (2nd and 3rd floors). The African American Cultural Center directly serves all students at NC State while also serving as a resource, connection, and partner for faculty and staff at the institution. We take an intersectional approach to serving the campus community. Our practices are social constructivist in nature and rooted in social justice education and trauma-informed care.

The AACC is in an exciting transformative growth space and a hub for Black and Afro-Diasporic experiences at the university. We are looking for someone who would like to build alongside us.

Our student staff is a vital part of the African American Cultural Center team. Our student leaders support the office as a whole, including the provision of customer service, administrative support, and logistical work that furthers the mission of the African American Cultural Center. This position is intended to provide students with hands-on experience and professional development opportunities that will be useful to them in a wide variety of fields post-graduation including the ability to plan outcome-based programs, coordinate events, engage in critical discourse, hone scholarly writing, and facilitate small and large group dialogue.

Students who have an expressed interest working in the African American Cultural Center’s library should note this in their application.

STUDENT PROGRAMMING INTERN, MAJOR RESPONSIBILITIES:

- Provide customer service and maintain a warm and welcoming environment by greeting center users, answering phone calls, assisting visitors with any questions/concerns, connecting center visitors to appropriate resources, and maintaining a safe, clean, and organized African American Cultural Center space.
Stay informed and contribute to the knowledge base of others about campus and community events via newsletters, social media, and direct outreach.

Participate in designated training sessions, monthly or quarterly student staff meetings, and monthly one-on-one meetings.

Under the supervision of professional staff, assist with programming including, but not limited to: administrative office tasks, logistics coordination, marketing/outreach, program delivery, event clean up, and assessment.

Utilize trauma-informed care to support and provide resources to students who may experience interpersonal, domestic, and/or racial violence or trauma. There may be times when no other staff is in the office, so having the knowledge and skills to respond to crisis situations is imperative.

Other duties as assigned by the supervisor.

STUDENT PROGRAMMING INTERNS IN LIBRARY SPACE, MAJOR RESPONSIBILITIES:

- Research themes across common NC State courses to identify opportunities to expand and develop the AACC Library collection, thereby developing the library collection as relevant to the needs of our student population.
- Research and recognize data trends to eliminate obsolete and rarely used books in the collection.
- Record, code, and share out program and event assessment data. Ideate innovative ways to connect patrons to the existing services.
- Participate in Library outreach including classroom visits and tabling. Develop, write, and edit content for the AACC newsletter that connects users and non-users to information about the AACC Library, Black diasporic literature, and thought.

QUALIFICATIONS:

- Must be committed to the work of the African American Cultural Center and display a willingness to serve as an enthusiastic representative of the AACC.
- Demonstration of consistency and dependability.
- Ability to maintain confidentiality.
- Strong interpersonal skills and the ability to work collaboratively with diverse students, staff, faculty, and community members.
- Ability to effectively manage time and multiple projects.
- Available occasional nights and weekends.
- Ability to fulfill work responsibilities in accordance with expectations.
- Preferred: Knowledge of Microsoft programs, Google Drive, and have social media familiarity/usage.
CONDITIONS OF EMPLOYMENT & MANDATORY DATES:

- Priority placement for work-study students; please check with the Financial Aid Office to confirm eligibility.
- Provide two references who can speak to qualifications as written above.
- Available to work 6-10 hours per week in shifts at least 3 hours long. Strongly prefer academic year-long employees.
- Must maintain a 2.5 GPA.
- Payment is $10 per hour. Increases $0.50 for every year following.
- Serve as a support to fellow Student Programming Interns
  - Contribute to planning and execution of a yearly student employee retreat
  - Co-lead a professional development discussion by sharing an article and leading a discussion.

MANDATORY PROGRAMS - Students will be asked to sign up for and/or assigned tasks/roles at AACC signature programs and events. Dates and times will be made available prior to the event either at the beginning of the semester or at the beginning of each month. Academic courses take priority over these programs. These will be paid time if you have an assigned role/task at that event. It is expected students will be available to work on signature programs of the AACC including Harambee!, Kwanzaa, MLK Week, Black History Month, Ebony Harlem, and the Black Research Symposia. A calendar will be shared at the beginning of the academic year. Conflicts can be discussed with the supervisor.

TERMS OF POSITION:

2023-2024 Academic Year, M-F, 6-10 hours per week, with occasional weekend and evening hours, depending on program activities and center needs.

APPLICATION PROCEDURE:

Review of applications will begin immediately and will continue until the position is filled. To apply for the position, please complete the form found at: AACC Student Staff Application Form.